

Accessibility Statement

Our commitment and legal obligations

We commit to ensuring the communications we produce are clear and accessible to the widest range of people.

We recognise our obligations under The Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 and the Equality Act 2010.

Web standards and technologies

We have developed the website so that it works on the widest number of devices and web browsers as possible.

This website uses HTML 5 (HyperText Mark-up Language) and CSS (Cascading Style Sheets) to render content. We have also used other technologies including JavaScript on certain areas of the website.

We're working hard to make the website conform to level AA of the World Wide Web Consortium's (W3C) Web Content Accessibility Guidelines 2.1 (WCAG 2.1). We recognise we have more work to do to achieve this.

Technical information about this website's accessibility

This website is not compliant with the Web Content Accessibility Guidelines version 2.1 AA standard. The non-accessible sections are listed below.

Known limitations

It has not been possible to ensure that the website meets WCAG 2.1 (AA) at the current time because:

- Some images may not have alternative text descriptions.
- Other decorative and spacer images may not have null alternative text
- Much of the text on the website is not written in Plain English
- Social media content that is fed into the website may not always be accessible

We are working to meet the compliance as specified in The Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 by the September 2020 deadline.

Contact us

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting the requirements of the accessibility regulations, please contact us.

Alternative versions

If you are not able to access content on the website, contact Vicky Fabbri (Enterprise & Events Manager, Careers and Employability) at gradweek@arts.ac.uk. Please include details of the content you need and the required format. We will then work with the team who own the service/content to get you what you need.

Issues and complaints

To report an issue with the website or to make a complaint, please also contact Vicky Fabbri at gradweek@arts.ac.uk.

We aim to provide you with an initial response within 48 hours and will provide clear information about how we will deal with your enquiry.

If you feel we have not answered your complaint satisfactorily, please contact us again. We will escalate your complaint to Richard Sant, Head of Careers and Employability who will provide you with a response.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

This statement was prepared on Monday 03 October 2019.